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 City Of Terrel Hills  
 5100 N New Braunfels Ave  
 Terrell Hills, TX 78209-5822



**Dear City Of Terrel Hills**  
**Important notice - Waste Management’s Inbound Recycling Quality Policy**

The recycling industry including Waste Management is experiencing high levels of contamination which is trash in the recycling. This is coming at a time when the requirements for quality (clean recycling) are increasing due to new policies in China. These policies have banned twenty-four types of materials and include strict quality standards.

In 2017, China began to limit the quantity of material it accepts for recycling and in 2018 added specific contamination limits set at 0.5%. These significant changes are affecting the recycling industry world-wide. **As a result, our focus on quality is higher than ever, as we work to ensure the long-term sustainability of our recycling programs.**

When non-recyclable items (contamination) end up in your recycling loads, they have the potential to turn the entire load into trash and increase processing costs resulting in contamination and/or additional service charges.



**IMPORTANT:** Moving forward you may be assessed contamination charges of up to \$175 per ton and/or increased processing fees for excess contamination found in your loads.\*

**Please join us in the battle against contamination** and make sure when your recycling loads are delivered to one of Waste Management’s transfer stations or a Material Recovery Facility (MRF) they are free of contaminants and follow the recycling do’s and don’ts.

Recycling Do’s	Recycling Don’ts
<p><i>Do</i> recycle all empty bottles, cans, paper and cardboard.</p> <p><i>Do</i> keep foods and liquids out of recycling.</p> <p><i>Do</i> keep plastic bags out of recycling.</p>	<p><i>Don’t</i> bag your recyclables. Plastic bags and film get tangled in the machinery.</p> <p><i>Don’t</i> include food-soiled items - they can turn an entire load of recycling into trash.</p> <p><i>Don’t</i> add sharp or dangerous materials like needles and electronics - they can cause injury to our workers.</p> <p><i>Don’t</i> toss in “tangles” like rubber hoses and wires - they can shut down an entire recycling center!</p> <p><i>Don’t</i> include bulky items like propane tanks or construction debris.</p>

For additional tools on recycling right and the do’s and don’ts of recycling, visit [www.recycleoftenrecycleright.com](http://www.recycleoftenrecycleright.com).

\* Charges and fees will be assessed in accordance with contract terms and conditions where applicable.