



December 2018

Terrell Hills Connection

5100 N. New Braunfels Ave.

www.terrell-hills.com

New Recycling Bins at City Hall



The City of Terrell Hills constructed a collection area for recyclable items. The recycling bins will be available to residents during normal business hours. Staff asks that you only drop off items that are listed on the sign located above the receptacles. The new bins do not replace Wednesday's recycling collection, but staff hopes that the bins relieve some of the burden when there is a holiday on a Monday and no collection during that week.

When was the last time you checked your smoke alarm?

If you can't remember take a few seconds and do it right now! If you can't reach it just give us a call and we will come by and check it for you. Don't have a smoke detector in your home? No problem, just give us a call. Thanks to a grant from the Lowes Home Improvement Center we have plenty of new smoke detectors on hand and would be happy to come by and install one for you free of charge. According to the National Fire Protection Association (NFPA) you're more than twice as likely to die in a house fire when there are no working smoke detectors and the most common reason for a detector not to activate is a dead or removed battery. You can reach the Fire Department at 824-7401 or email jseibert@terrell-hills.com



Upcoming City Holidays

City Hall will be closed on the following days, there is also no work allowed on these days inside the city limits. As always your Public Safety Departments are available 24 hours a day 365 days a year.

Tuesday, December 25th 2018 in observance of Christmas

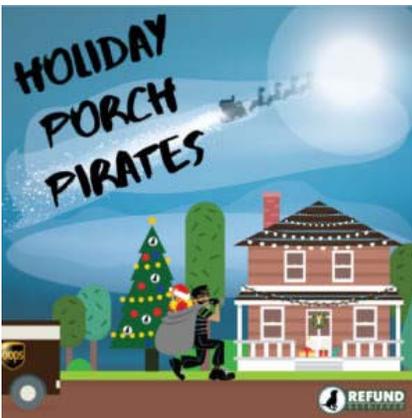
Tuesday, January 1st 2018 in observance of New Year's Day

A Reminder from the Public Works Department

The Public Works crews have been doing a great job in trying to keep up with garbage, recycling and brush collections in a timely manner. Here are a few tips to keep in mind to help us continue to provide you with the best possible service.

- Garbage cans may not exceed 30 gallons in size and combined weight of the trash and container should not exceed 50 pounds
- Do not place paint cans that are still liquefied, acids, syringes, or ashes from your fireplace or bar-b-que pit in the garbage
- Leaf bags should be light enough for an individual to pick up with ease
- All brush should be placed at the front curb line and not in the roadway
- Residents are responsible for maintaining their alleys of all overgrowth and maintain a tree canopy height of 13'6" over the roadway measured straight up from the curb line

Wishing everyone a safe and Happy Holiday Season from your Public Works Department!



Some helpful tips to prevent package thefts from The Terrell Hills Police Department

by Lieutenant Homer Delgado

The holiday season is upon us, and with that, Terrell Hills residents can expect to see beautifully decorated homes, festive holiday parties and possibly even hot chocolate carrying carolers filling our beautiful neighborhood with holiday cheer.

With all of the wonderful things that the season brings, it can also attract people of an odious nature. These thieves and other Grinch types enjoy this time of year. They prey on unsuspecting and unprepared residents who may not have thought about these unwelcomed visitors. While we have not had a significant rise in package thefts this year, there is always the potential for "Porch Pirates" to strike.

The Terrell Hills Police Department would like to offer a few helpful ideas that might help to lessen the opportunity for thieves to strike in our beloved city.

Install a lock box

Lock boxes are a great way to safeguard packages.

Hide the packages

Often times you can provide instructions to package companies for delivery. Ask if they can place packages behind bushes or on the side of your home to make them less visible.

Office delivery

Although not as convenient, delivery to your office or place business is a much safer alternative.

Utilize friends, family or neighbors

Asking someone to receive your package for you is a great option to think about.

These are just a few ideas to consider when trying to safeguard your packages from nefarious individuals. We at the police department are committed to the safety of our citizens and your property. Please enjoy this holiday season as safely as possible and remember we are at your service.