

City of Terrell Hills

5100 N. New Braunfels Avenue
San Antonio, Texas 78209
Phone: (210) 824-7401 • Fax: (210) 822-2297

March 25th 2020

Due to the current State of Emergency for the COVID Virus which has been enacted by Governor Abbott and President Trump. The City of Terrell Hills will be enacting the following **temporary** Emergency Operations. **The following operations will be enacted until tentatively April 13th 2020.**

Administrative Offices:

- The City Hall complex is closed
 - No building Tours
- Inspections will continue as normal
 - Payments can be mailed to:
City of Terrell Hills
C/O Building Inspection Payments
5100 N. New Braunfels
San Antonio, TX 78209

Garbage Services

- Garbage Services will be modified to the following
 - City wide collection will be on Tuesdays and Thursdays Only
 - There will be no brush collection
 - Recycling and leaves will be collected with the normal trash

Police Services

- Police Emergency Services will continue as normal
 - Finger Printing services will be suspended
 - Municipal Courts have been cancelled
 - Police Reporting for non-violent crimes will be taken by telephone only
 - Patrol vehicle and station tours are suspended

Fire Services

- Fire Emergency Services will continue as normal
 - In Home Fire Safety Surveys are suspended
 - Business Fire Inspections are suspended
 - Apparatus appearances at birthday parties are suspended
 - Fire Station tours are suspended

Please understand that the City is attempting to protect the Citizens and Employees while still providing services. We ask that you assist us with these measures by conducting business, forwarding concerns, and contacting the City through telephone or electronic means only. Please try to avoid coming to City Hall in person.

For more information you may refer to the City Web-Site www.terrell-hills.com